

Zombie Attack Visitor Journey

In accordance with currently available guidelines and best practices from the Chief Medical Officer of Health, Ministry of Health and the Government, the following outlines the visitor journey through Zombie Attack.

All team members are subject to temperature check and health questionnaire prior to each shift. Employees must adhere to strict health and safety guidelines throughout their shift including frequent handwashing and sanitization, the use of proper personal protective equipment, cleaning and sanitizing procedures and social distancing measures.

Team members must wear face masks at all times.

Masks are mandatory per Face Covering By-Law #2020-46. Guests must wear a face covering over the nose, mouth, and chin as required by the Face Covering By-law. Does not apply to children under the age of five and those who are unable to wear a face covering as a result of a medical condition or a disability. A face covering or mask can be cloth (non-medical) or disposable. Disposable masks are available for purchase on-site.

Quaternary Ammonium (quat) sanitizer or commercial disinfectant will be used frequently to clean and sanitize all contact surfaces including cash registers, printers, payment card terminals, counters, railings, gates and turnstiles.

Signage will be posted advising guests of physical distancing expectations, including ground markings placed at a distance of 2 meters within the queue line for the ticket kiosk and attraction queue.

Hand sanitizer will be provided for both visitor and team member use in easily accessible areas.

Ticket Purchase

- Queue for ticket purchase with physical distancing markers on the ground.
- Tickets are purchased in person with a Customer Service Representative at our shield protected sales kiosk. Visitors will purchase their ticket and paper tickets will be placed in pass through for contactless pick-up.
- Visitors will be encouraged to sanitize their hands at this time.

Ride Queue

- There is a queue for attraction with physical distancing markers on the ground after ticket purchase.
- Zombie Attack capacity will be reduced by limiting the number of patrons.
- No food or drink will be permitted in the queue line or inside the attraction.
- Visitors will be directed to line up on the marked 2-meter ground points.

Zombie Attack Entry, Ride Experience and Exit

- Masks are mandatory.
- No food or drink will be permitted in the queue or inside the attraction.
- Movie is a 2D experience at this time.
- Guests can be seated together as a social group and will be separated by a minimum of two seats from other visitors.
- Seats, blasters, seatbelts and railings cleaned after each use with a Quat sanitizer.
- Visitors will exit on opposite side of ride queue in an ordered manner.
- Hand sanitizer is available at the exit.